

BHG HOTELS

COVID-19
UPDATE



AN IMPORTANT MESSAGE TO OUR LOYAL CUSTOMERS

It's business as usual in our hotels, and we will remain open.

The Barreau Hotel Group is committed to providing a safe environment within each of our hotels. We can assure you that our top priority is the health, well-being and safety of our staff, families, friends and customers.

We are taking immediate precautionary actions and following strict procedures guided by SA Health relating to the COVID-19 pandemic, such as the following:

- Our teams maintain the highest standards of cleanliness and hygiene and are kept up to date with all advice from SA Health.
- Staff are being constantly monitored for symptoms.
- Additional measures have been taken, including increased frequency of cleaning in high use areas and upgraded disinfecting cleaning supplies in line with the latest recommendations.
- All glasses, plates, cutlery and utensils will be thoroughly cleaned as they have always been.
- We encourage cash free payments in our hotels. Cash will still be accepted but digital payments are preferred.
- We have reduced our event capacities to comply with government recommendations.
- Cancellation policies for all areas of the business have been amended to allow increased flexibility.

Please stay home if you feel unwell. Your safety and that of others is our priority. If you decide to stay home, we look forward to seeing you back in our hotels when you are healthy.

We will update you as this situation keeps evolving and will communicate the best practices advised by SA Health. We appreciate your understanding, and please stay safe.

FOR MORE INFO AND LINK TO OUR WEBSITES PLEASE GO TO
WWW.BHGHOTELS.COM.AU